Last Modified: 4/5/2021

KN@WLEDGE**LINK**

Purpose: Follow the instructions below to assign a curriculum to a user. <u>Click here to remove a curriculum or an item</u> for a user.

NOTE: Many curricula can be assigned automatically. If you find that you are using this procedure often, consult with your lead KL admministrator to determine if automatic assignment is a better option.

Assign a Curriculum to a User:

- 1. Log into Knowledge Link and go to the Learning Administration page.
 - A. Navigate to People
 - B. Click Users
 - C. Search for the desired user
 - D. Click Search
 - E. Click the User ID to open their record.

Learning Administration			
∿- ⊅≣		0	Search Save As Reset
Home	Case sensitive search:	○ Yes ● No	
> Manage User Learning	User ID:	Starts With V HS.	
> Learning Activities	External ID:	Starts With	
> Content	Last Name:	Starts With	
V People	User Status:	Active Not Active Both	
Users B	Organizations:	Starts With	
Instructors	Job Codes:	Starts With	
Organizations	Assignment Profiles: Curricula:	Starts With V Starts With V	
User Groups	UPHS Job Family:	Starts With	
Cohorts	UPHS Org ID:	Starts With	
User Account Requests	Add/Remove Criteria 😌		
Change Assigned Manager			Search Save As Reset
Merge Users	Field Chooser 🔿		Download Search Results 💌
> Finance			
> System Administration			Send Email Notification
> References	11 10		Select All / Deselect All
Reports	HS.		

2. Under User Search

- A. Select Curricula
- B. Click the Add Curricula drop down
- C. Click Add Curricula to assign a curriculum

User Sear	ch							Actions $$
	Admin Prof tstauffer@g	email Manager: [pstrategies.com	Diana Hogan	Status: Active				
K s Cu	UPHS A urricula Program	ns Registration Content St	atus Complete	ed Items Surveys	Approvals	External Learning	Requests Class Requ	uests Assignment Profiles >
Curricul	a	Title	Status	Expiration	Priority ≜	Next Action	Assign Date	Add Curricula V 1
HS. NC	.30007.CURR.DIVI CUL	Diversity, Inclusion and Cultural Competence Curriculum (NH)	Incomplete	N/A		9/25/2018	8/3/2018	Attach Job Related Curricula

 Search for the curriculum. Click the blue arrow next to Add/Remove Criteria to narrow your search. A Search Criteria window will pop up. Select boxes to narrow your search. If you select Curriculum Title, for example, select Curriculum title "contains" then type a portion of the curriculum title. Then click Search.



4. Select the desired curricula by clicking the Add checkbox and clicking **Add**.

Curricula	-	X
Keyword:		
Search All Locales:	🔾 Yes 🖲 No	
Curriculum ID:	Contains V PC3	
Curriculum Title:	Contains V ICN	
Curriculum Status:	Active Not Active Both	
Items:	Exact V Type: V	
	ID:	
Assignment Profiles:	Starts With	
Add/Remove Criteria 🤤		Search Reset
Add Curricula To	User	
		Add Reset
		Select All / Deselect All
Curriculum ID	Title	Assign Date
HS.20003.CURR.PC3- 331	PennChart Curriculum - ICN Providers	6/26/2020
HS.20003.CURR.PC3- 332	PennChart Curriculum - ICN Providers-CHOP Consultant Providers	6/26/2020
		Select All / Deselect All
		Add Reset
		_

5. The curriculum has been added.

				Ľ								
< s	Curricula Program	ns Registration Content St	atus Completed I	tems Surveys	Approvals	External Learning Req	uests Class Reques	ts Assignment Profiles	>			
С	Curricula											
1	D	Title	Status	Expiration	Priority 🚔	Next Action	Assign Date	Assigned By				
	HS.30007.CURR.DIVI NCCUL	Diversity, Inclusion and Cultural Competence Curriculum (NH)	Incomplete	N/A		9/25/2018	8/3/2018	System AP (Admin)	000			
	HS.60002.CUR.HSS E.NONPHY070115	Health System Safety Essentials - UPHS - Non-physician_hired after 070115	Incomplete	N/A		9/2/2018	8/3/2018	System AP (Admin)				
	HS.00001.CURR.HIP AAPRVSEC	HIPAA Privacy and Security Education (NE) (Foundation)	Incomplete	N/A		9/2/2018	8/3/2018	System AP (Admin)	000			
	HS.60002.CURR.AME 100 - UPHS	Infection Prevention (AME) - UPHS Non-physicians	Incomplete	N/A		9/17/2016	8/3/2018	System AP (Admin)	000			
	HS.20001.CURR.PM	Penn Safety Net for Users Curriculum	Incomplete	N/A		9/2/2018	8/3/2018	System AP (Admin)				
	HS.20003.CURR.PC3 -331	PennChart Curriculum - ICN Providers	Incomplete	N/A		N/A	6/26/2020					

Remove a Curriculum or Item for a User

NOTE: DO NOT REMOVE courses or curricula containing the following: a course ID or curriculum ID starting with "UP." or a course or curriculum title containing the words or phrases: HIPAA, Diversity, Unconscious Bias, Safety Net, Safety Essentials, Infection, Harassment, e-Star, Responsible Conduct. **Consult your entity's core admin regarding requests to remove these courses.**

- 1. Log into Knowledge Link and go to the Learning Administration page.
 - A. Navigate to People
 - B. Click Users
 - C. Search for the desired user
 - D. Click Search
 - E. Click the User ID to open their record

Menu Recents	Users		Search 😡
	Search > Search Results	vou want to use to filter your search. Some fields allo	Saved Searches 🔮
Home	also add or remove search criter	ia to further refine your search.	,
> Manage User Learning	User ID:	Yes ● No Starts With 25346867	6
> Learning Activities	External ID:	Starts With 🗸 🔳	
> Content	Last Name:	Starts With 🗸	
	First Name:	Starts With 🗸 🗎	
V People	User Status:	Active O Not Active O Both	
Users Instructors Organizations	Add/Remove Criteria ᅌ	D	Search Save As Reset
Cohorts	Field Chooser 🅎		Download Search Results 🕱
> System Administration			Send Email Notification
> References			Select All / Deselect All
Paparte	User ID	User Name 🔺	Notify
Reports	25346867	Russo, Joseph A	
Preferences			Select All / Deselect All
			Send Email Notification

2. Click Assigned Items, and type a word from the item title in the search box.

<tails< th=""><th>Assigned Items</th><th>Curricula</th><th>Programs</th><th>Registration</th><th>Content Status</th><th>Completed Items</th><th>Surveys</th><th>></th></tails<>	Assigned Items	Curricula	Programs	Registration	Content Status	Completed Items	Surveys	>
A	Assigned Items (1	19)			Search	٩	+ ↑↓	7

3. Check the item information for a curriculum ID and proceed as follows.

If there is no <mark>Curriculum ID</mark> C	lick the ellipsis a	nd click Remov	e. You ma	ay stop here	.		
< ta	Assigned Items	Curricula Programs	Registration	Content Status	Completed Items	Surveys	> .
	Assigned Items (11	.9)		Search	Q	+ 1	V
	ID	Item Title 🛋	Assigned By		Assigned by		
	HS.10001.ITEM.PCAQ UIZ	Alaris PCA Module: Quiz			10/6/2020		>
	Required Date:	Days Re	maining:	As	ssignment Type:	move	
	Curriculum:	Origin: Directly	Assigned	C	ompl Date:		
	Failure Date:						
If there is a Curriculum ID N	ote the curricul	um ID and click t	the Curric	ula tab. Co	ntinue to the	e next st	ep.
<5	alls Assigned Items	Curricula Programs	Registration	Content Status	Completed Items	Surveys	> .
	Assigned Items (11	9)		Search	٩	+ 1.	8
	ID	Item Title 🔺	Assigned By		Assigned Date		
	HS.00001.ITEM.COML EP100	Communicating with Patients with Limited English Proficiency (LEP)			10/6/2020		>
	Required Date:	Days Ren	naining:	Ass	ignment Type:		
	12/5/2020	60		Rec	quired		
	Curriculum: HS.00001.CURR.LEP10 Fature Date:	Origin: Curriculu	Origin: Curriculum		Compl Date:		

4. Find the curriculum, click the ellipsis, and then click **Remove**.

<err< th=""><th>s Curricula</th><th>Programs</th><th>Registra</th><th>ation Co</th><th>ontent Status</th><th>Comple</th><th>eted Items</th><th>Surveys</th><th>Approvals</th><th>Exte ></th></err<>	s Curricula	Programs	Registra	ation Co	ontent Status	Comple	eted Items	Surveys	Approvals	Exte >
	Curricula								Add Curricula	✓ 1↓
	ID	Title		Status	Expiration	Priority ·	Next Actior	Assign Dat	e Assigned E	Зу
	HS.00001. CURR.LEP 100	Communicatir with Patients Limited Englis Proficiency (L Curriculum	ng with sh EP)	Incomplete	N/A		12/5/2020	10/6/2020	HS.662319 Pruett, Rhoberthia	973, iils
							_	-	> Review Co	urriculum

5. If presented with the message below, click **OK**.

Remove Curricula
Removing the curriculum from user's assignment will also result in the user's removal from the corresponding Assignment Profile and its future curriculum assignments. Do you want to continue?
OK Cancel

CAUTION: If the user was enrolled in a class, the ITEM may still be on the learning plan. If so, use the process on the following pages to withdraw the user and remove the item.

Withdrawing a User

1. From the user profile, click the **Actions** drop down and click **Launch Proxy**.

User Search										Actions ~	1
	·									Manage Assignments	
										Manage Registration	
	Admin Prof email tstauffer@gpstrategies.com		Manager: I	Diana Hogan	Status: Active				(Launch Proxy	
			0	0						Send Email Notification	
	UPHS									Assign Alternate Managers	
				^	- x				Сору		
User Details	Assigned Items	Curricula	Programs	Registration	Content Status	Completed Items	Surveys	Approvals	External Learning R	Delete	~

- 2. The user's learning plan will open in a new window.
- 3. Locate the course on their learning plan, click the arrow next to "Enrolled" and then click Withdraw.



4. Click Yes, Click Yes to remove the item



5. Close the proxy session.



NOTE: If you close the window without clicking "Close Session" you will see a warning that you cannot return to Knowledge Link until the proxy session is closed. If you see this warning, click **End Proxy Session**.

